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# myPOS Sigma Activation Guide

myPOS Sigma is a specialized POS designed for seamless integration with self-service systems and vending machines. It facilitates communication with vending machines through the widely recognized MDB protocol.

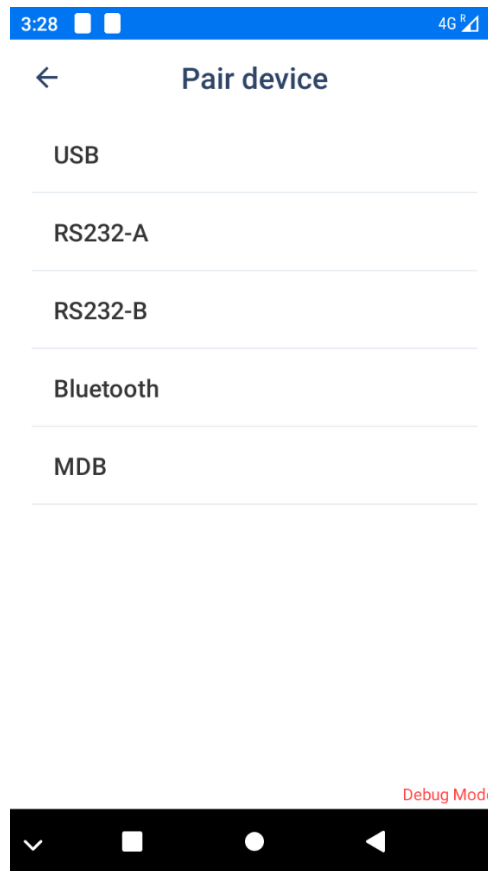
To start using your payment terminal, you need to open a free e-money account at [mypos.com](https://mypos.com) and then activate the myPOS Sigma device

There are two ways of activating Sigma:

## **1. When your sales agent is activating your Sigma.**

When your sales agent is activating your terminal, you do not need to enter activation code. The only thing you need to do is to connect the terminal to the internet.

Depending on what purpose you will use myPOS Sigma you need to choose on which interface the device will receive commands.



- 1.1 MDB – If you choose MDB and your terminal is successfully connected to internet via SIM, WiFi, or Ethernet the terminal will update itself and will be activated.
- 1.2 USB/RS232 – if your terminal will receive commands thru one of these interfaces you have two options for activating.

**The first option is by entering the settings menu of the terminal.**

Entering the settings menu is done with the following key combination:

**Pressing twice both the "volume +" and "volume -" buttons located on the back of the terminal.**

When entering the terminal settings for the first time you will be asked to set a password for accessing the menu in the future. By default, access to the status and navigation bars is limited.





3:55

4G

←

Create Password

New Password

👁

Confirm New Password

👁

Your password must consist of 8-20 characters

Confirm

Debug Mode

✓

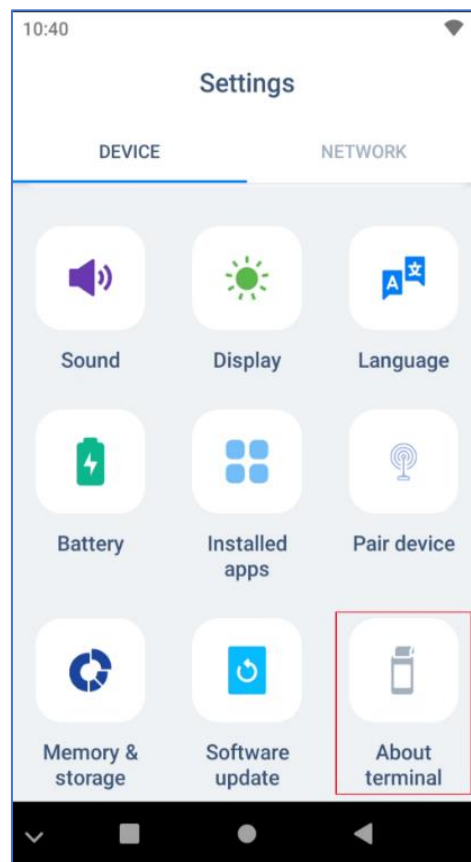
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●

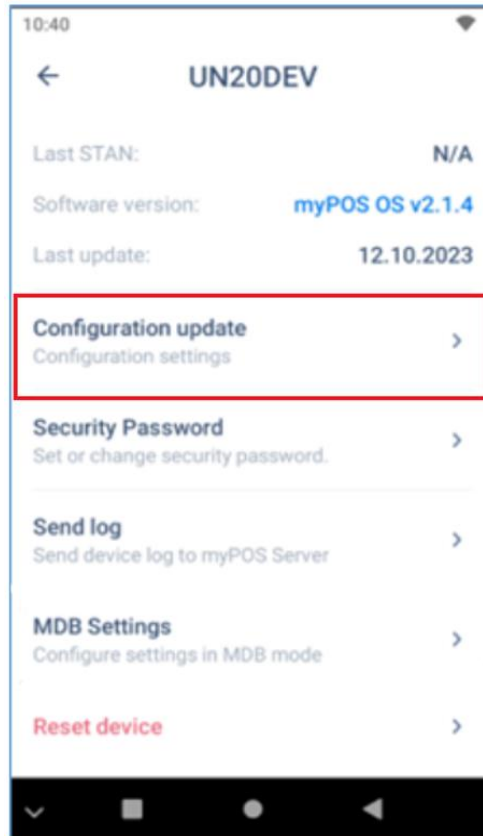
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After you set the password you need to enter the “Settings” application and choose “About terminal”.





On the next step choose “Configuration update”, after the update your terminal will be activated.



**The second option is for your master device to call the activation method using myPOS IPP protocol. Alternatively, you can use our demo tool using the following steps:**

1. Download and start our demo tool to initiate update of the terminal ([myPOS Cloud Server](#)).
2. Connect the Sigma to your computer with the provided USB/RS232 cable.
3. Open the COM ports and choose the COM, after that click on "Connect."
4. After successful connection you will receive a message to update the terminal.
5. Click on "Update" and wait for the update.
6. Your Sigma is now activated.

## **2. When you need to generate the activation code.**

The first thing to do after you get your terminal is to generate the activation code from your myPOS account. You can see the steps in the provided images below.



POS myPOS

Dashboard

Sales

Customers

Stores

Payment Tag

Payment Requests

Merchant account

POS Devices

Refer a Business

Integrations

myPOS Shop

Settings

Support Centre

Notifications

Log in to your myPOS app and proceed with identification so you can operate with the business account as per your given user rights.

### Dashboard

Go to the next level. Choose myPOS Pro.

Get myPOS Pro now at a special price and enjoy fast cashless payments, more happy clients and instant payout of your funds.

Buy Now

Enter IBAN, account number or beneficiary name

New Payment

Activity

27 Feb 2024 - 27 Mar 2024

62.49 BDN ↑  
18.92 BDN ↓

Recent activity

Not executed payments

View all

Outgoing bank transfer

DEMO DEV ACCOUNT OF MYPOS (558MPOS98039012580403), 27.03.2024 09:10 -1.00 EUR

Fee

MYPOS \*TEST - 705480 / Transaction fee: -0.10 EUR, 23.03.2024 14:09 -0.10 EUR

Accounts

View all

TOTAL BALANCE

\*\*\*

BDN

00588NTT 43018521908757

EUR Account

80739NTT 430015008953626

USD

00158NTT 400165963529142

+ Add account

Funding

Cards

View all

Test Anthony

POS

Test Anthony

Embossed name

No name

Account currency

EUR

Last 4 digits

\*\*\*\*

Card currency

EUR

POS myPOS

POS Devices

Devices

MOTO Virtual Terminal

Log in to your myPOS app and proceed with identification so you can operate with the business account as per your given user rights.

### Devices

Devices list

Activity

Pre-authorizations

Reports

Fiscal Reports

Download as Excel

✓ Activate device

+ Order device

Select all

Elizabethian 1

CM GROUP LTD

Elizabethian bar 2

TEST IT Support D200 WiFi+BT

TEST IT Support D210 GPRS

Please enter the required information:





POS myPOS

POS Devices

Devices

MO/TO Virtual Terminal

Log in to your myPOS app and proceed with identification so you can operate with the business account as per your given user rights.

### Activate device

STEP 1: DEVICE SETTINGS   STEP 2: OUTLET SETTINGS   STEP 3: REVIEW   STEP 4: ACTIVATE AND CONFIRM

[Watch video guide](#)

Choose device identifier \*   ☐ Serial Number   ☐ Box barcode

Name your device

Choose device currency \*

Choose settlement account \*  [+ New](#)

\* Fields are mandatory

[Cancel](#) [Continue](#)

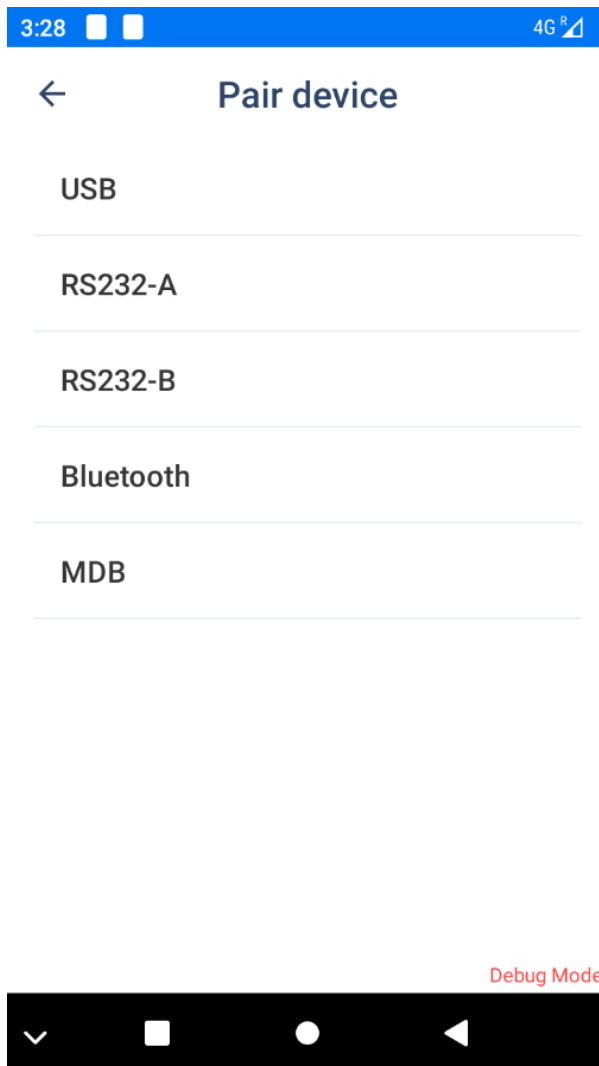
[Legal](#) [Privacy](#) [Policies](#) [Currency Rates](#) [Policy updates](#) [Contact us](#)

English

Once you have the activation code you need to do several steps to activate your device.

Turn on your device. Depending for what purpose you will use myPOS Sigma you need to choose on which interface the device will receive commands.





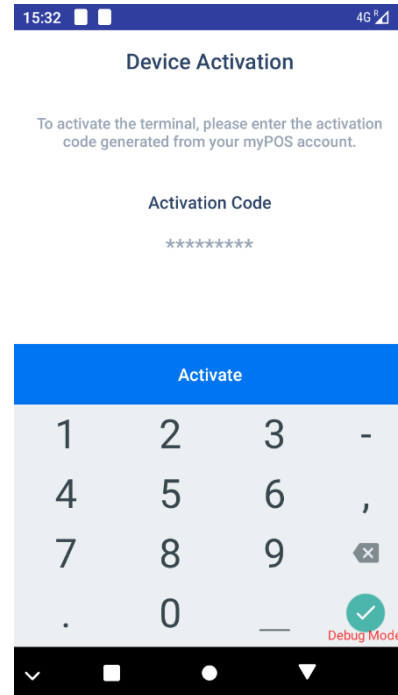
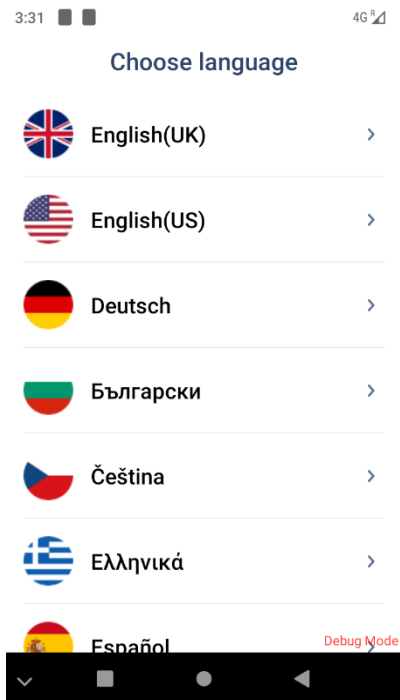
1.1 MDB – If you choose MDB and your terminal is successfully connected to internet via SIM, WiFi, or Ethernet the terminal will show you the screen where you need to choose the







language and after that the screen to enter the activation code. After you enter it, your device will be activated.



1.2 USB/RS232 – if your terminal will receive commands thru one of these interfaces you have two options for activating.

**The first option is by entering the settings menu of the terminal.**

Entering the settings menu is done with the following key combination:

***Pressing twice both the "volume +" and "volume -" buttons located on the back of the terminal.***

When entering the terminal settings for the first time you will be asked to set a password for accessing the menu in the future. By default, access to the status and navigation bars is limited.





3:55 4G

← Create Password

New Password

Confirm New Password

Your password must consist of 8-20 characters

Confirm

Debug Mode

After you set the password, you will be asked to choose the language of the terminal and after that it will show the screen to enter the activation code. After you enter it, your device will be activated.

3:31 4G

Choose language

English(UK) >

English(US) >

Deutsch >

Български >

Čeština >

Ελληνικά >

Español >

Debug Mode

15:32 4G

Device Activation

To activate the terminal, please enter the activation code generated from your myPOS account.

Activation Code

\*\*\*\*\*

Activate

1	2	3	-
4	5	6	,
7	8	9	✕
.	0	—	✓

Debug Mode





**The second option is for your master device to call the activation method using myPOS IPP protocol. Alternatively, you can use our demo tool using the following steps:**

1. Download and start our demo tool to initiate activation of the terminal ([myPOS Cloud Server](#)).
2. Connect the Sigma to your computer with the provided USB/RS232 cable.
3. Open the COM ports and choose the COM, after that click on "Connect."
4. After successful connection you will receive a message to activate the terminal.
5. Click on "Activate" and on the Sigma will show you a screen when you can enter the activation code.
6. Enter the activation code and wait for the restart of the terminal.
7. After the restart do again step 3.
8. After successful connection you will receive a message to update the terminal.
9. Click on "Update" and wait for the update.
10. Your Sigma is now activated.

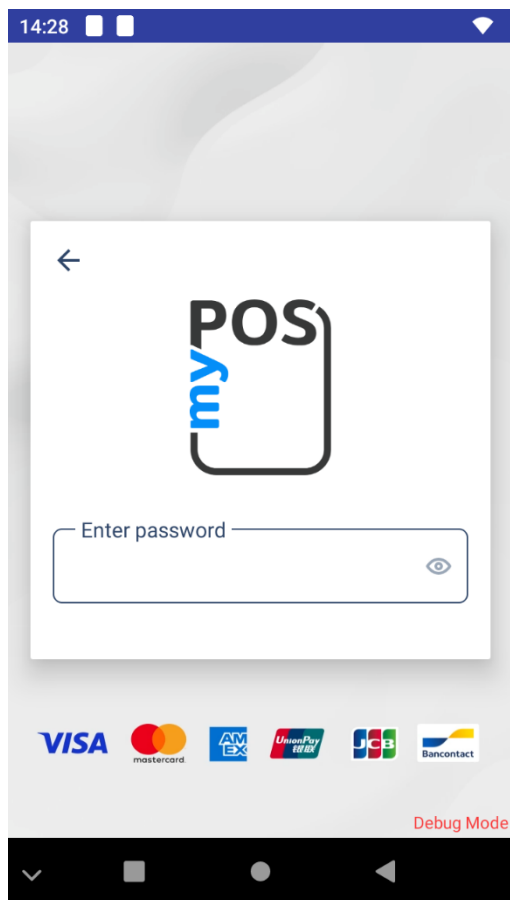
### **Reset Sigma**

To reset the myPOS Sigma first you need generate deactivation code from your myPOS account after that you need to enter the settings of the terminal.

Entering the settings menu is done with the following key combination:

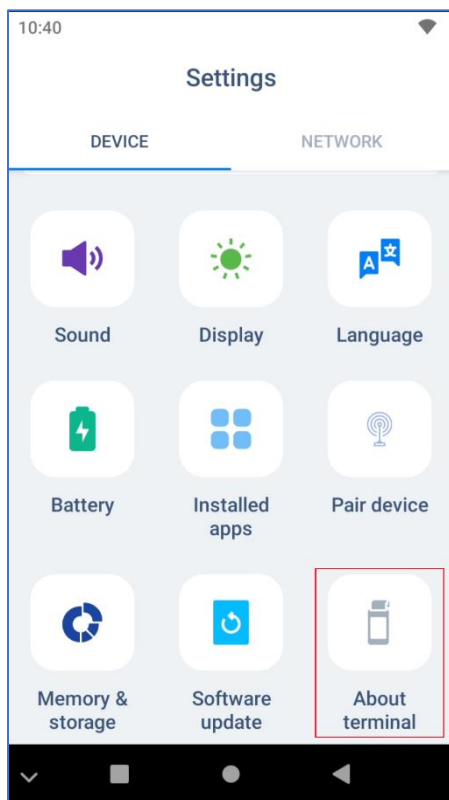
***Pressing twice both the "volume +" and "volume -" buttons located on the back of the terminal.***

You will be asked to enter your security password.



After you enter you need to enter the “Settings” application and choose “About terminal” and click on “Reset device”.





After that you will be asked to enter the deactivation code and your device will be deactivated.

